

Privacy Notice

YEIMETZ S. de R.L. de C.V. PRIVACY NOTICE.

Last update:
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Overview

In YEIMETZ ("We") know that it is important to know how information about you is used and shared. This privacy notice explains how we collect, protect, use, and share your information when you use www.yeimetz.com.mx ("Website").

We hope this information increases your trust in YEIMETZ and improves your experience with us. Every time you use our services, it means that you declare to be bound by the Terms and Conditions and this Privacy Policy. If you do not agree with our policies, it is necessary that you stop using our website.

How We Collect and Use Information

We collect two types of data: (1) technical data about the behavior of users of our website ("Passive Data") and (2) information provided by our customers voluntarily to process a service ("Personal Information").

Technical data based on the behavior of the users of our website is collected automatically. We use this information for internal purposes such as the demographics, interests, and analytics of our users to better understand them and thus be able to offer a better service.

Personal Information is voluntarily provided by our clients or interested parties to process a service. This information can include the full name, telephone, address, and email. Our main objective in collecting such information is to provide the user with a good and successful experience of our services. We only collect data necessary to achieve a business relationship.

Personal information

Form (Full name, email, phone, position)

To have an effective communication from our website with the commercial team, it is necessary to leave us the complete contact information for follow-up. This information is used only to be able to contact you regarding the services of your interest.

YEIMETZ Communication

Our marketing team may use your contact information to let you know about YEIMETZ recent news. Out of respect for your privacy, you may request that our marketing team does not contact you.

Offers and Updates

Occasionally, our marketing team may send you information and / or email newsletters about our services, offers and promotions. Out of respect for your privacy, you can choose not to receive this type of communication in the final section of the email.

Messages about the service and your account

On extraordinary occasions, if necessary, we will send you announcements strictly related to our services. For example, an electronic statement if our services are temporarily suspended for maintenance. In general, you cannot choose to discontinue these communications, as they are not promotional in nature.

However, if you really do not want to receive them, you have the option of deactivating your account.

Disclosure of personal information

Accessing Your Personal

Information

If your information changes, or if you no longer wish to use our services, you can send an email to our Customer Service at administracion@yeimetz.com.mx.

Security

To protect your personal information, we take reasonable precautions and follow industry best practices to ensure that your data is not improperly lost, misused, accessed, disclosed, altered, or destroyed.

Changes to this privacy notice

We reserve the right to change this privacy policy at any time, so you should review it frequently. Changes and clarifications will take effect immediately after they are posted on the website. If we make significant changes to this policy, we will notify you that it has been updated via email.

Contact with YEIMETZ / Feedback

If you have questions, concerns, or feedback regarding this privacy notice, please contact us at administracion@yeimetz.com.mx.